

## FAQ's

### **Q. What do I need to bring with me?**

**A.** We will provide all the tents, food and the equipment for all the activities. Along with your personal clothes, you will need a warm sleeping bag, a camping mat and a bright torch will be useful too. A full camper's kit list will be included in your email confirmation. A gym bag or holdall should be more than enough for your clothes and personal items – your sleeping bag and mat can be separate.

*Please do not bring suitcases, wheeled bags, or large backpacking rucksacks as they will not fit in your tents.*

### **Q. What food will be provided, and can you cater for my personal dietary requirements?**

**A.** Breakfast, lunch and dinner will be provided as well as evening treats! Unfortunately, we cannot cater for all individual dietary requirements, however, for the safety of campers, the event will be free from all nuts and eggs. We will try our best to cater for food allergies.

### **Q. Can I bring my personal medication?**

**A.** All personal and prescribed medication must be reported to a member of the camp team on your arrival. Our First Aid Lead will have a conversation with you to understand your medication schedule and personal needs. All medication must be in a clear zipped lock bag with your name clearly visible.

### **Q. Can I leave early?**

**A.** For the safety of all campers, the gates to Oshwal Centre will remain closed. If you need to leave during camp for any reason, you will need to withdraw yourself from the event. If you're responsible for any minors, they will need to be withdrawn from camp too. Re-entry will not be permitted.

*The 2024 Oshwal Summer Camp is only for children in 2023/24 school year 7+ (inclusive of year 7).*

### **Q. Can I bring my phone?**

**A.** Yes of course. But you do so at your own risk, and we take no responsibility for any loss or damage. There will be no power in the tents, so consider bringing a portable charger.

### **Q. My friends are also coming to the camp, can we all share a tent?**

**A.** We have a limited number of 3, 4 and 6 person tents but let us know and we will try our best! Campers will be grouped by gender and year groups for sleeping arrangements.

### **Q. Will there be shower facilities?**

**A.** Yes, we have 4 male and 4 female shower cubicles and changing cubicles in the Derasar Kesar room. This will need to be shared amongst all campers, so prepare for short showers!

### **Q. This will be my first time camping, do you have any other advice?**

**A.** It can get quite windy and cold in the evenings and a good night's sleep is really important. We would recommend bringing a good quality 'three season' sleeping bag, a comfy camping pillow, warm nightwear and a hoodie or sweatshirt for the evenings.

## Terms and Conditions

### 1. ADMISSION ELIGIBILITY

- a. Oshwal Association of the UK ("OAUK") youth events are open to all members and non-members, subject to capacity and receipt of correct payment in advance.
- b. This event is open only to children who are in school year 7 or above for the 2023/24 academic year.

### 2. FEES AND TICKETS

- a. Fees are payable in advance of the event, by purchasing an appropriate ticket via OAUK.
- b. Tickets are non-refundable and non-transferable without OAUK authorisation in exceptional circumstances.
- c. If you purchase a OAUK member rate ticket, you will be asked to show your membership card to gain entry. If you fail to show your membership card, you will have to pay non-member rate and/or will be refused entry to the event.
- d. Subsidised membership rates are only available for OAUK Members. Children over 15 years old must be an OAUK Member to qualify for subsidised rates. Guardians of children under 16 must be an OAUK Member to receive the subsidised rate for their children.

### 3. AVAILABILITY OF FACILITIES

- a. The OAUK shall use its best endeavours to ensure that the required facilities are available during the duration of the event. However, the use of facilities shall at all times be subject to availability.
- b. OAUK reserves the right to change the location or venue of the event.

### 4. CAMP REGULATIONS

- a. All campers and parents shall at all times ensure that their children comply with the event rules and regulations which may be amended by OAUK at its sole discretion from time to time.
- b. Failure to comply with the rules and regulations can result in expulsion of the camper from the event.

### 5. CHANGE OF MEMBER'S DETAILS

- a. OAUK must be notified by email or in writing of any change of personal details and circumstances.

### 6. INDEMNITY AND LIABILITY

- a. The camper shall at all times be responsible for looking after their belongings and OAUK will not be liable for any loss or damages of any personal items.
- b. Campers, parents and guardians agree to fully indemnify any costs or liability resulting in any injury, loss or damage suffered as a result of their actions or the actions of other attendees.

### 7. REFUNDS

- a. Refunds will only be given if OAUK cancels the event.
- b. If anyone is withdrawn from the event due to their personal decision, incorrect information provided or any violations as listed in the regulations, no refund will be issued.

### 8. DATA

- a. Our Privacy Policy ([www.oshwal.org.uk/privacy](http://www.oshwal.org.uk/privacy)) outlines how we collect, use and store your personal information.

### 9. DISCLAIMERS

- a. OAUK reserves the right to refuse admission and to make any changes to the event due to unforeseen circumstances. Any surplus from the event will go towards the 'Oshwal General Funds'.
- b. Please note photographs and videos may be taken at this event, and by attending you are giving permission to Oshwal Association of the UK for your image to be used in any post-event publication such as OAUK News magazine, OAUK website and/or other media channels.

## **Regulations**

1. Tickets are non-refundable and non-transferable without OAUK authorisation in exceptional circumstances.
2. Proof of name, age and OAUK membership number (if appropriate) will be requested upon entry for verification for each camper. If details cannot be verified, entry may be refused with no refund.
3. If you or your child take any regular medication, it is your responsibility to ensure that you bring all necessary medication with you to the event. All medication must be handed over to the event organiser in a clear plastic bag, labelled campers name, and clear written inductions of dosage, frequency and any other relevant information.
4. Parents must notify us immediately of any injury or illness being suffered by the child. We may, at our' sole discretion, decide whether or not to permit the child to attend the event. Not all volunteers are not medically trained and the parent(s) shall take sole responsibility for making any medical decisions as to whether the children are or are not fit to attend the event and/or take part in any activities.
5. All parents of children attending the event shall be contactable for the entire duration for the event in case of any emergencies. If it becomes necessary for your child to receive medical treatment and you are not contactable, the camp volunteers will authorise any emergency medical treatment deemed necessary.
6. Alcohol or non-vegetarian food will not be allowed on the premises. If anyone is caught within OAUK premises with non-vegetarian food or alcohol, they will be immediately withdrawn from the event and all future events.
7. If any participant is found to be repeatedly misbehaving, they will be immediately withdrawn from taking part in this event and future events.
8. If any participant is found using inappropriate language, verbally or physically abusing any other participants or volunteers, they will be immediately withdrawn from taking part in this event and future events.